

QMS

Revision Number: 1 (Latest)
Revision Created: 10 Feb 2010



CREATIVE
TECHNOLOGY

QUALITY POLICY STATEMENT

The Company's business scope is the hire, installation and operation of video, audio visual and sound equipment and the project management of exhibitions, shows and conferences. The business is built on the solid foundations of extensive experience and training.

The Company aims to develop and maintain an effective and efficient service that satisfies the needs of the most exacting client/customer in a timely and cost effective manner. This is achieved by consistently conforming to agreed requirements, policies and procedures.

It is the policy of the Company to provide and maintain safe and healthy working conditions, equipment and systems of work for all employees and such information, training and supervision as may be needed. In doing so the Company will endeavour to meet clients/customers' expectations and where possible, respond to unplanned requirements as quickly as possible.

This Quality Manual describes the Quality System in operation at Creative Technology Ltd. It explains the way in which the system is operated and defines those employees responsible for the performance of quality related tasks within the company.

The quality system is the means by which the Creative Technology supports its policy of providing to its customers a high quality service in accordance with all relevant legal requirements, standards and customer requirements.

It is Creative Technology policy to review the suitability of the operational system to ensure it reflects the requirements of ISO9001 and ISO14001. To this end objectives are set at all levels which are consistent with the policy and measured as part of the management review process.

Creative Technology will continue to review opportunities to improve systems and operations and implement additional controls to ensure there is continuous improvement.

The Operations Director is the Management Representative. He is responsible for the implementation and operation of the quality system and is delegated full authority to take whatever steps are necessary to ensure that the requirements of the quality system are followed.

Creative Technology Limited

Unit E2, Sussex Manor Business Park, Gatwick Road, Crawley, RH10 9NH, UK

Tel: + 44 (0)1293 582000

Fax: + 44 (0)1293 582010

E-mail: info@ctlondon.com

www.ctlondon.com

VAT Reg. No. 563 8095 17

Registered in England No. 2039109

An Avesco Group plc Company

UK

USA

Germany

Dubai

China